Arrangements for over-night stay of Passengers at Hyderabad Airport

4893. SHRI V. HANUMANTHA RAO : Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) whether there is a proposal to arrange for over-night stay of passengers at Hyderabed airport;

(b) whether it is a fact that people come from distant places in Andhra Pradesh to use Hyderabad airport; and

(c) what is the arrangement for air passengers to take rest when flights are unduly delayed or cancelled at Hyderabad airport ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) There is no such proposal.

(b) Yes, Sir.

(c) Passenger lounges and ancillary facilities have been provided in the Terminal Buildings for the convenience of passengers. In case of delay/cancellation of flights, the air lines concerned make arrangements for the stay of passengers.

Telephone enquiries of air passengers at Hyderabad airport

4894. SHRI V. HANUMANTHA RAO : Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) whether it is a fact that Indian Airlines employees are not very prompt in answering passenger queries at Hyderabad airport on phone;

(b) whether there is a supervisor to ensure that phones are kept operating and passengers properly answered.

(c) whether there is any system of checking that Indian Airlines employees at Hyderabad wilfully keep enquiry phones off the receiver; and

(d) if so, the role of the Station Manager in ensuring that such harassment is not routine for passengers, anxious to obtain latest information at Hyderabad airport ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) Yes, Sir.

(b) and (c) Yes, Sir. Regular supervision is ensured by the Duty Managers and Duty Officers to ensure that the phones are not kept off the hook and are properly answered by the operating staff. Further the Airport Managers, Reservation Managers and Station Managers as well as the travelling senior staff monitor the functioning of the supervisory staff and officers.

(d) Station Manager is the overall incharge of the station and supervises the Airport Managers and Reservation Managers to whom Duty Officers and Operation Staff report. He also makes periodic visits to the various locations where there is passenger handling or dissemination of flight information.

बम्बई, अहमदाबाद, इन्दौर भोपाल, कलकत्ता विमान सेवा का फिर से शुरू किया जाना

4895. **श्री कैलाश नारायण सारंग** : क्या नागर विमानन और पर्यटन मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या यह सच है कि मध्य प्रदेश के निवासियों को विमान यात्रा सुविधा उपलब्ध कराने के लिए इंडियन एयरलाइंस द्वारा सप्ताह में दो दिन बम्बई, अहमदाबाद, इन्दौर, भोपाल, कलकत्ता विमान सेवा का प्रचालन किया जा रहा था;

(ख) क्या उक्त सेवा का प्रचालन अभी भी किया जा रहा है; यदि नहीं, तो इसे बन्द करने के लिए क्या कारण है; और

(ग) क्या सरकार मध्य प्रदेश के लोगों की मांग को ध्यान में रखते हुए इस सेवा को फिर से चालू करने के लिए कोई व्यवस्था करेगी; यदि हां, तो कब तक यह सेवा आरंभ हो जाएगी ?

नागर विमानन और पर्यटन मंत्री (श्री गुलाम नबी आजाद) : (क) जी, हां ।

(ख) 10 दिसम्बर, 1992 से विमान-चालकों की हड़ताल के कारण इस सेवा को बन्द कर दिया गया था ।

(ग) वाणिज्यिक कारणों तथा प्रचालनात्मक कठिनाइयों के कारण, इंडियन एयरलाइन्स की इस सेवा को पुनः आरंभ करने की कोई योजना नहीं है ।

औरंगाबाद-भोपाल-खजुराहो तक विमान सेवा शुरू करना

4896. **श्री कैलाश नारायण सारंग** : क्या **नागर विमानन और पर्यटन मंत्री** यह बताने की कृपा करेंगे कि :

(क) क्या सरकार द्वारा 1 नवम्बर, 1992 से औरंगाबाद-भोपाल-खजुराहो विमान सेवा शुरू करने के संबंध में कोई घोषणा की गई थी;

(ख) यदि हां, तो क्या यह सेवा शुरू की जा चुकी है और

(ग) यदि नहीं, तो इसके क्या कारण हैं और यह सेवा कब तक आरंभ कर दी जाएगी?

नागर विमानन और पर्यटन मंत्री (श्री गुलाम नबी आजाद) : (क) से (ग) जनवरी, 1992 में इंडियन एयरलाइंस ने 1 नवम्बर, 1992 से नागपुर-औरंगाबाद-भोपाल-खजुराहो तथा वहां से सप्ताह में तीन उड़ानें आरंभ करने की योजना की घोषणा की थी. परंतु प्रचालन कर्मीदल की कमी के कारण सेवा आरंभ नहीं की जा सकी । वाणिज्यिक कारणों तथा प्रचालनात्मक कठिनाइयों के कारण इस समय इंडियन एयरलाइंस की यह उड़ान आरंभ करने की कोई योजना नहीं है ।

Tourism Minister's Conference in New Delhi

4897. SHRI S. AUSTIN : Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) whether a meeting/conference of Tourism Ministers was held in New Delhi on February 20, 1994;

(b) if so, the details thereof;

(c) the details of decisions taken therein; and

(d) the reaction of the Union Government to each of them ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) Yes, Sir.

(b) to (d) A number of issues were discussed during the Conference, which included development of tourism infrastructure at identified toursist centres, improvement of monuments which are visited by tourists, reduction of luxury tax in the States where it is on the higher side, augmentation of paying guest accommodation and identifying properties for heritage hotels etc.

Air traffic control facilities at airports

4898. SHRI ANANTRAY DEVSHANKER DAVE : Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state :

(a) the system under which flights are operating at the airports during monsoons and foggy whether when visibility is poor;

(b) the names of airports where the air traffic control facilities and building are not available and domestic flights are landing daily;

(c) whether there is any proposal to commission air traffic control and VHF/VOR and other Navigational system at some airports during the Eighth Five Year Plan;

(d) if so, the details thereof; and

(e) if so, the reasons therefor ?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD) : (a) Flights during monsoon and foggy weather, then visibility is poor, operate under instrument flight rule conditions.

(b) At all the airports where commercial flights operate, National Airports Authority (NAA) has provided the necessary Air Traffic Services, which include Air Traffic Control, Communication and Navigational aids;

(c) to (e) Upgradation of navigational aids and air traffic services is a continuing process and is taken up in a phased manner depending upon the requirements projected and resources etc. available;

10 primary and secondary radars will be installed at various airports by the (NAA)